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Reg. No.: 1999/007722/06

25 April 2025

Subject: Important Notice – No VAT Increase Announcement

Dear Valued Cell C Customer,

We hope this message finds you well.

We would like to inform you that the South African government has officially announced that the previously proposed VAT rate increase – from 15.0% to 15.5% – will no longer go ahead on 1 May 2025. This means that the VAT rate will remain at 15.0%, and no changes to pricing or invoicing related to VAT will be required at this time.

As a result:

- **Invoices and Payments:** All transactions will continue to be subject to the existing 15.0% VAT rate.
- **Contracts and Pricing:** There will be no adjustments needed to current agreements or pricing structures due to VAT.

Cell C is committed to keeping you, our valued customer, informed about any future changes to the VAT rate that may affect you.

We would also like to thank you for your continued support.

For any further questions, please contact customer care at 084 135/customerservice@cellc.co.za.

Sincerely,

El Kope
Chief Financial Officer